

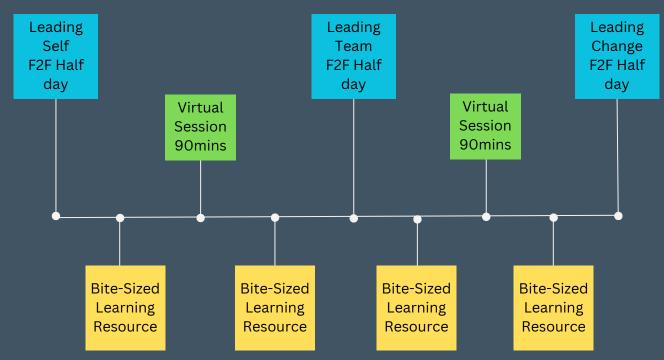
StepAdvantage™ Program Outline

Session 1: Leading Self Part 1	 Leadership vs Management Understand the different traits between leadership and management. Leadership styles Understand a theoretical overview on different leadership styles, with an introduction to self-reflection on leadership styles. Understand the practical need to adapt different leadership styles to different scenarios, to be an effective leader. Emotional Intelligence To understanding the link between Emotional Intelligence and Leadership. To understand how to use Stephen Covey's 'Circles of Control and Influence' to manage own energy at work.
Session 2: Leading Self Part 2	 Effective time management Understand the difference between being productive and being busy. Prioritisation How to practically apply prioritisation tools, such as the Eisenhower Matrix, to effectively prioritise work.
Session 3: Leading Others Part 1	 Effective Delegation Understand the benefits of delegation and how to delegate effectively. Giving and Receiving Feedback Understand how to effectively receive feedback from others. Effectively give both positive and constructive feedback, using the SBI Model. Difficult Conversations Understand why it's important to have difficult conversations. Raise self-awareness of what might be a 'difficult conversation' for individuals. Practically apply tips for managing difficult conversations, to improve confidence.



Session 4: Leading Others Part 2	 Employment Law Overview Build awareness and knowledge of Human Resource legalities, including the National Employment Standards (NES). Understand what needs to be documented and why.
Session 5: Leading Change	 Change Management Understand the importance of an intentional change management approach Understand the different roles or 'hats' that leaders wear, to support teams through change Practically apply tips and tools to overcome potentially challenges Transitions to leadership Understand the potential challenges of moving from Team Member to Team Leader Learn tips and tricks to transition smoothly

StepAdvantage[™] Program Delivery Schedule*:



*Specific dates TBC. Program will run over a 5 month period.

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